

**FOR DISPLAY/POSTING/TARPAULIN**

# 1. Feedback Mechanism

To our valued customers:

We would like to serve you better. Should you feel dissatisfied or have anything to suggest/recommend to improve our services, please send us your:

**Feedback/Complaint** – through letter, text, phone, and/or  
**Suggestions/recommendation** to improve our services

Through: The Acting Superintendent  
Administrative Division  
Tel. No.s 244-5625  
E-mail : [arsenaldnd@yahoo.com](mailto:arsenaldnd@yahoo.com)  
Txt MISO : \_\_\_\_\_

We assure you that we shall act on your complaints appropriately and promptly. Moreover, we shall appreciate your suggestions/ recommendations to improve our services and will take due consideration on them

Thank you for availing our services and for your feedback to help us improve our services.

## 2. Client Feedback Form

### **PARA SA MAS MAHUSAY NA PAGLILINGKOD NG ARSENAL KALUSUGAN, KUMUHA PO KAYO NG PORMULARYO NA ITO AT IHULOG SA “DROP BOX**

**(For better service of the Arsenal Kalusugan, please fill out this form and drop into the drop box.)**

Lagyan ng tsek (Put a check mark)

PAPURI (Praise): \_\_\_\_\_

PUNA (Complaint): \_\_\_\_\_

MUNGKAHI (Suggestion) \_\_\_\_\_

#### **PORMULARYO PARA SA MGA KLIYENTE/PASYENTE (Client/patient Feedback Form)**

- PANGALAN (Name) \_\_\_\_\_
- TIRAHAN (Address) \_\_\_\_\_
- TELEPONE (Phone Number) \_\_\_\_\_
- E-MAIL ADDRESS \_\_\_\_\_
- OPISINA NG ARSENAL KALUSUGAN NA BINISITA/PINUNTAHAN (Office of Arsenal Kalusugan transacted with) \_\_\_\_\_
- ANO PO ANG INYONG PAPURI, REKLAMO, PUNA O MUNGKAHI (What is your comment?)
- ANO PO ANG GUSTO NINYONG GAWIN NAMIN? (What would you like us to do?) \_\_\_\_\_
- \_\_\_\_\_
- LAGDA (Signature) \_\_\_\_\_
- PETA (Date) \_\_\_\_\_
- NAIS PO BA NINYONG GAWIN SA NAKASULAT? (Would you like a written reply?)  
OO (Yes) \_\_\_\_\_ HINDI (No) \_\_\_\_\_

3. The CSC-PRESCRIBED 2ft.x3ft. ANTI-FIXER CAMPAIGN (attached)

3 ft.

# ANTI-FIXER CAMPAIGN

**The Anti-Red Tape Law (R.A. 9485) Imposes stiff penalties on fixers:  
imprisonment of as long as six years, or a fine of up to P200,000, or both.**

## **Labanan ang Fixers!**

**Report the name of the fixer, name and location of government office,  
date and type of transaction to the following:**

2  
ft.

Office of the Ombudsman	 0926-6994703
	 (02) 927-4102;
	 (02) 927-2404
Civil Service Commission	 0917-8398272
	 (02) 932-0111

# Fix the Fixers!